

Important Note About Contacting our Office. Please read before calling or sending e-mails:

Alpha Delta is not set up to design or build custom antennas, or modify existing antenna models. We have no “mods” to make one model into another. Our HF antennas are tested at a height of 35 ft. in “clear surroundings”, at least 20 ft. from surrounding objects (roof tops, gutters, other wire antennas, guy wires, etc.) in an inverted-V configuration. “Flat top” installations work just as well. Check link on WEB site link “Limited Space High Performance antennas” for installation details and site requirements for the various models.

We cannot answer questions about “if we think” other, non-standard installation sites or configurations would work because there is simply no way to know. Some odd configurations (fold backs, bends, close to other objects, etc.) work and some don’t. Some attic installations work effectively but some don’t, depending on attic configurations, attic wiring, HVAC ducting, nearby outside gutters and overall height above ground. Sometimes a wide range antenna tuner will be effective in non-standard installations.

It is the customer responsibility to install any antenna in “clear site” conditions at proper heights above ground. Odd configurations are on a “trial and error” basis.

The most effective communications, with the fastest responses, with our facilities is via e-mail. If we are out of the office on tests, shipping or meetings, we have found some voice mails are left garbled and messages and phone numbers are not clear. We check our e-mails frequently even from remote site locations.

Note: You MUST obtain an RMA number before ANY product returns.

For technical questions only on wire dipoles and sloper antennas: <tyrrell@cybertrails.com>

For tech questions on all other Alpha Delta products, including shipping status or ordering details (including antennas): <jfburns@windstream.net>

To contact WEBmaster: <rwengel@angelport.net> Do not contact Webmaster with questions on Alpha Delta products. This is for WEB site queries only.

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